

2019-2020
YEAR IN REVIEW

**Vayam
Forum For
Citizenship**

aga IDEAS
THAT SERVE
JUSTICE **mi**

aga SUMMIT **mi**

**TOUCH
FEEL
SHAPE**

**The Future of
Systems of
Law & Justice**

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TOUCH
FEEL
SHAPE

The Future of
Systems of
Law & Justice



What We Do

Agami advances ideas that solve the biggest challenges in law and justice. Ideas that expand and democratise access to legal services, and help the sector in its journey towards becoming more inclusive and just. Ideas that represent the optimistic voice in a sector which has historically been insular and change-averse.

We believe anyone and everyone can advance such ideas.

It just requires inspiration, an opportunity for action and a community to take the hard yet playful journey with.



We REFRAME, CURATE and CATALYSE such ideas that go beyond the constraints of the system and become solutions that scale to achieve impactful results. And we do this with a mindset of collaboration, abundance and transparency.

We hope that when we are done, the law and justice sector will no longer be seen as archaic, opaque and insular, but a robust, thriving ecosystem that provides efficient, affordable and timely access to legal resources for all.

SOME IDEAS THAT SERVE JUSTICE



Civis recognises the importance of an active and informed citizenry in the lawmaking process and is taking a two-fold approach to enable citizen participation. Firstly, Civis helps citizens understand these laws and policies and their impact on them. Secondly, Civis enables the government to understand the citizen's priorities and gather feedback on policy decisions in real-time.



India Kanoon is an initiative democratising access to Indian judgments through its free and user-centric search engine. It is a simple and effective search engine that allows users to use terms familiar to them to search for and find results. It is built on free and open-source software and has significantly contributed to the open-source community from which such software is derived.



Provakil is bringing the latest in data sciences and management to build a data-driven enterprise that can address different legal industry and justice system use-cases through separate applications, beginning with its case and practice management application for lawyers. They have also demonstrated how court data can be used to make courts more efficient.

The Agami Difference

Entrenched stakeholders to **NEW PARTICIPANTS**

Few changemakers to **MANY CHANGEMAKERS**

Resource-constrained to **RESOURCE ABUNDANT**

Siloed to **MULTI-DISCIPLINARY COLLABORATION**

Expert driven to **ENTREPRENEUR DRIVEN**

147
COMMUNITY MEMBERS

2
SYSTEM CHANGING
IDEAS CATALYZED

INR 8.45 Cr
ATTRACTED FOR THE SECTOR

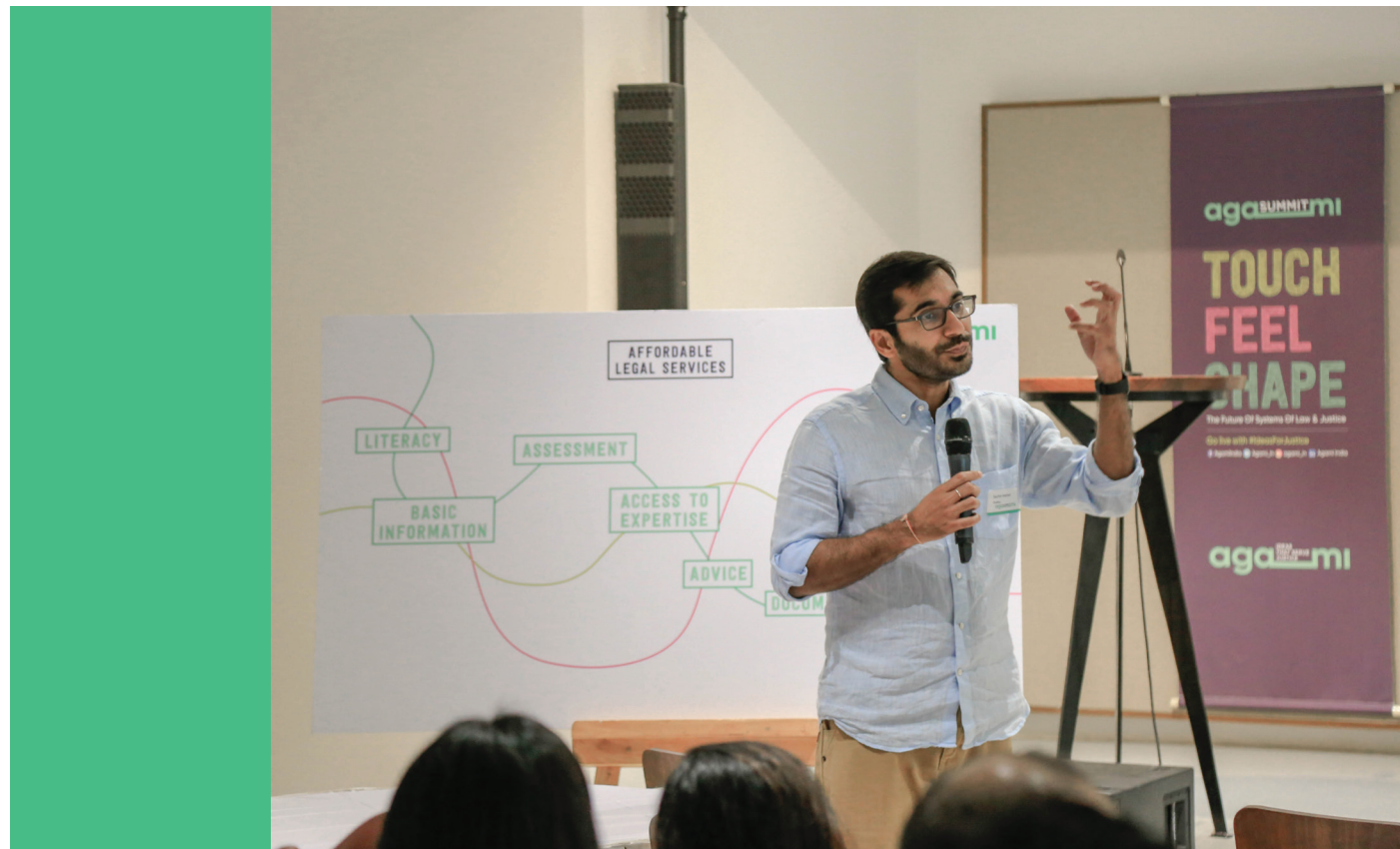
15
VENTURES ENABLED

2020 Impact at a Glance

+49 NPS
NET PROMOTER SCORE

+23 NET
AFFINITY SCORE

10
MEDIA MENTIONS



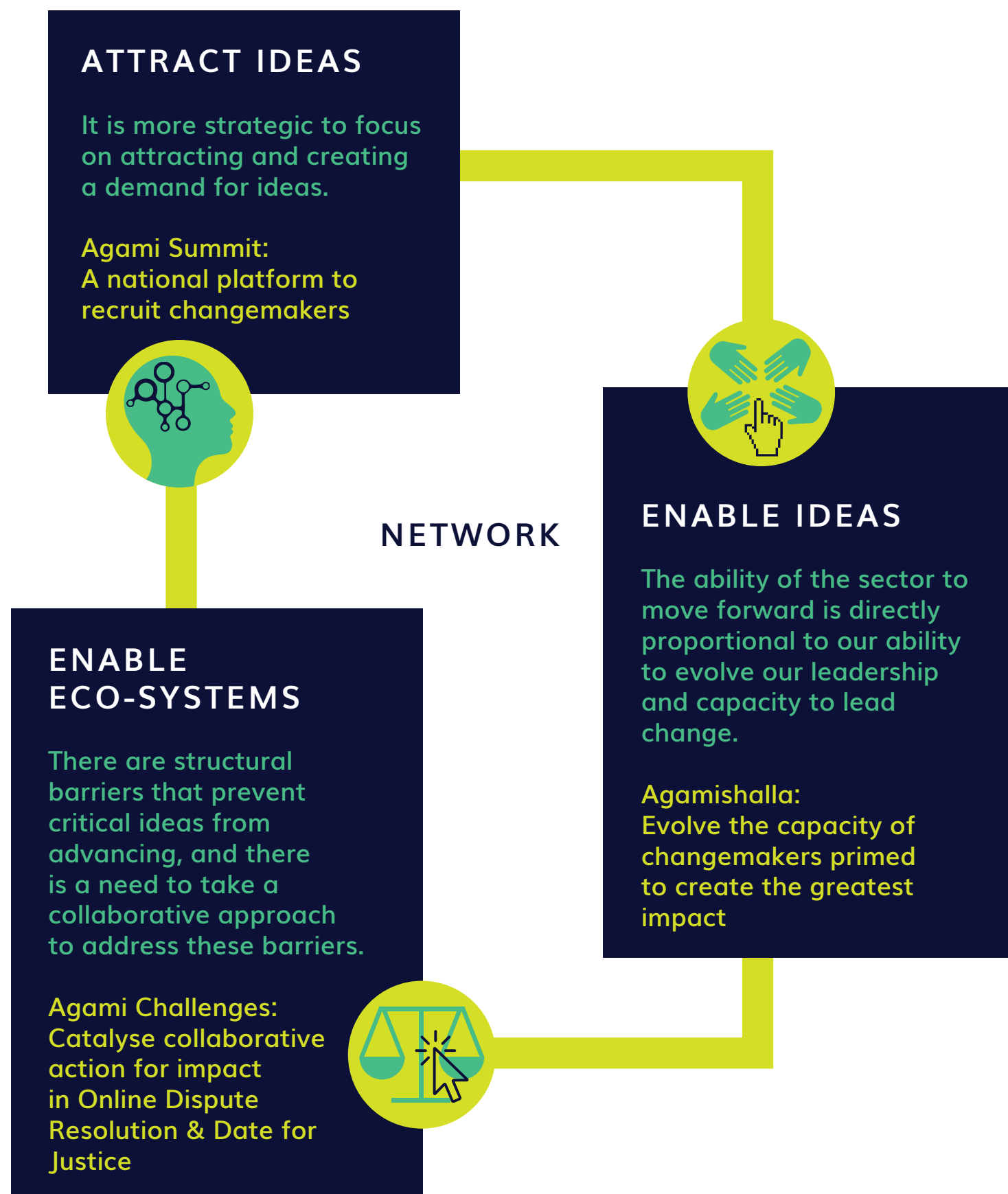
"They are wise, young, energetic, high paced, bright people trying to ignite something and solve problems which is quite in contrast to the space which is entrenched with established lawyers, networks and policies."

"Agami thinks like someone who is loving a space that isn't much loved."



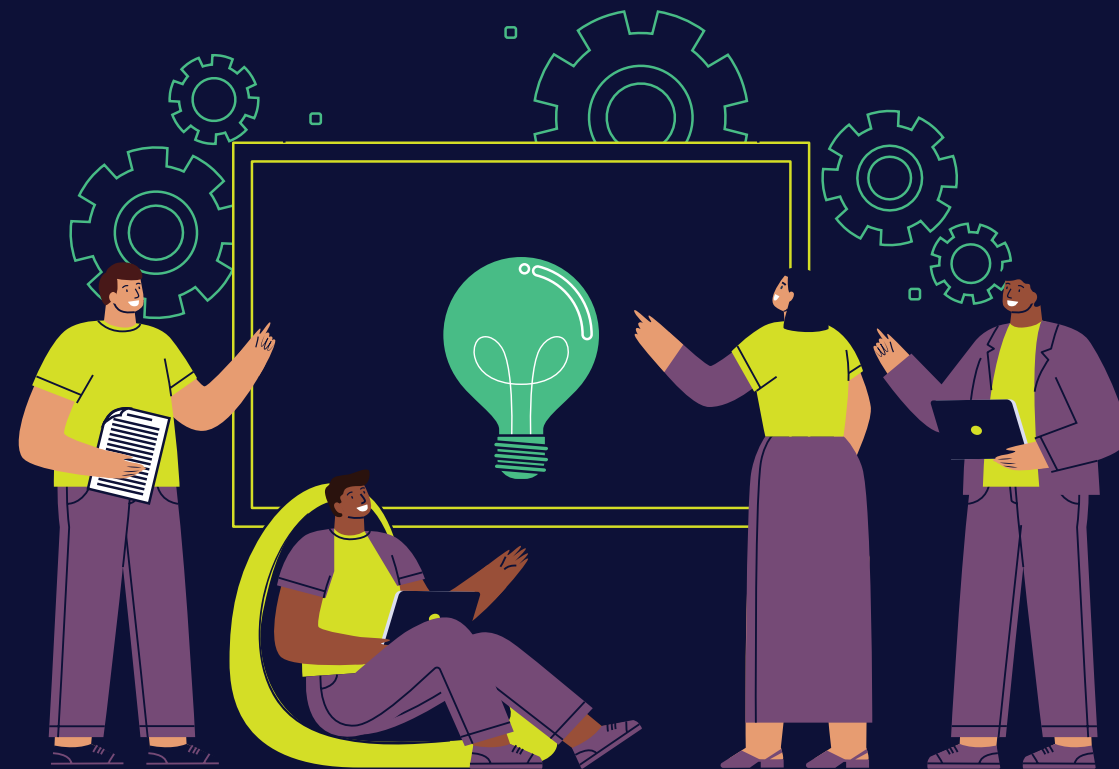
"They systematically catalyse innovations and tackle problems that manifest in the delay of justice."

Agami's Strategy



Employing this strategy offered critical insights into challenges and opportunities to advance ideas that serve justice. The two-day Summit helped create an open national platform that brought 300+ changemakers together to touch, feel and shape the future of systems of law and justice and make their ideas visible. A carefully and creatively curated four-day AgamiShaala created a transformative experience to evolve the capacity of 17 changemakers. And, Agami's collaborative efforts in Online Dispute Resolution and Data for Justice helped to create a more significant multiplier effect for the sector. By bringing together the core community, attracting investment for them and creating core infrastructure and partnerships needed, both these initiatives are now at a critical inflexion point.

2020 enabled Agami to grow its roots and learn immensely. Each strategy informed the other and enabled the creation of a strong and diverse network of changemakers committed to transforming justice in India. As on March 31, 2020, this network of social workers, technologists, academia, general counsels, lawyers, entrepreneurs, data scientists, journalists and youth are working to impact on a range of ideas around affordable legal service, judicial reform, prison reform, rights and entitlements, legal education, legal awareness, contract automation, amongst others.



#1

Create a national platform to attract changemakers

Agami Summit

Across two days on 29-30th November at Bangalore International Centre, the Agami Summit created a one-of-a-kind platform to touch, feel and shape the future of systems of law and justice.

30
sessions

300+
changemakers

75%
of attendees said that
they were inspired

FIVE HIGHLIGHTS FROM THE AGAMI SUMMIT

- 1 Inspiring journeys of 7 incredible changemakers**
The Summit created a space to showcase lesser-known, yet powerful ideas and journeys of changemakers. This included the story of Raj Jayadev, a MacArthur Genius Grant winner who is leading a community-based movement in the US for participatory defence which has saved over 10,000 years of prison time for people. It also showcased the journey and partnership of Amit Mishra (a former undertrial) and Harinder Singh (prison superintendent) who gave Haryana a model, tech-savvy jail. Equally powerful was the story of Abhay Jain and Swapnil Shukla, who were enabling students to lead creative actions in Shivpuri, and Ankur Singla, India's first legal-tech entrepreneur telling his story for the first time. Their authentically told stories gave everyone a true glimpse into the journey of changemaking and left all present with a sense of optimism of the possibilities that exist.
- 2 Evolving important fields such as Online Dispute Resolution, Affordable Legal Services and the Prison Systems in India**
200+ Innovators, business leaders, grassroots networks, global pioneers, civil society leaders and more came together on an equal footing to share insights, push the boundaries, imagine new systems and collaborate to build them.



3

An interactive, hands-on tech experience

The Justice Tech Pop-Up & Dataroom created a one of a kind space to showcase edgy and innovative justice tech solutions and prototypes. Sixteen legal start-ups showcased a demo to their products, interacted and engaged with the community one-on-one and gathered invaluable insights. It made visible and amplified their products to a wide audience.

4

Getting creative with law

The Summit created spaces to generate out of the box thinking and creativity within the group to problem-solve. Participatory sessions co-created with Srishti School of Design and Justice Adda focused on applying design thinking to law. Another co-created session with iProbono, curated a group of storytellers who illustrated how the tales that we tell could inspire and shape the way our audiences perceive law and justice in India.

5

Art from the Heart

A specially-commissioned art experience followed four journeys around dispute resolution, the criminal justice system, legal education and affordable legal services. This helped bring to life experiences and perspectives around these themes.

The Summit created connections, instilled a sense of hope and pushed the imagination of the community.



The justice system is the last frontier where innovation has not been able to make an impact yet, and Agami has set up an ideal organisation for entrepreneurs and others alike to make a mark. The Agami Summit was the best platform to announce Landryt to the world. We probably got our Christmas gift a little early at the Summit in the form of strategic partners who can propel us to the next growth phase. So for everyone interested in this space, pencil your calendars right away for the next edition.

SRIHARI KATTA, LANDRYT



#2
Significantly evolve the capacity of changemakers primed to create the greatest impact

AgamiShaala

Agami organised its first-ever AgamiShaala, a uniquely designed space for learning and exploring, from July 18-21, 2019 at the beautiful fishing town of Marari, Kerala.

4
Days

2
Expert
Facilitators

17
Participants

83%
of participants said that
it helped evolve their
changemaking capacities

THREE HIGHLIGHTS FROM AGAMISHAALA

- 1** **SOCIAL PRESENCING THEATRE**
 In contrast to cognitive and conversational formats, Agamishaala adopted social presencing theatre (SPT) as a methodology for reflection and dialogue. SPT is an innovative social art form developed by Acharya Arawana Hayashi, from the Presencing Institute. It is a practice that cultivates a body-based, intuitive knowledge of self and society and applies this knowledge to leadership and changemaking. It uses a variety of practices including body-movement work and contemplative art and mindfulness to (a) become more aware of their patterns and mindsets (b) question the assumptions on which their solutions and strategies are built and (c) envision their highest potential.
- 2** **PEER-BASED LEARNING**
 AgamiShaala created spaces for peer-based exchange and learning by bringing a diverse and inter-generational group of changemakers into an open and authentic space that encouraged participation and enabled the generation of rich insights and the creation of a community.
- 3** **COLLABORATIVE OPPORTUNITIES**
 The group tested its collaborative muscle by exploring systems and a four-dimensional map of the system of online dispute resolution and prisons. This process revealed many critical insights and a process for changemakers to explore their systems of impact.



At the beautiful fishing town of Marari, Kerala for the first-ever AgamiShaala in July 2019



We used contemplative social arts practice called Social Presencing Theatre to help participants reconnect with the wisdom of their bodies and the wisdom of the collective social body. Then we applied this new form of embodied intelligence to generate new insights about our leadership and legal ecosystem stuck.

MANISH SHRIVASTAVA AND SONALI OHJA,
EXPERT FACILITATORS FOR AGAMISHAALA



Another thing that I learnt here is that we should remove our own lens sometimes, and try to look at the problem through someone else's lens. What is their context? What is their background? How do things look from their point of view? It's not necessary for us to change our strategies. But if we do this, we can do better and have more clarity on how we can have a greater impact.

RENU MISHRA, AALI



A lot of times, the kind of work we do and the journeys we take are solitary. We do them by ourselves. And it's important to know that others are also doing it at the same point of time, but people rarely open up. AgamiShaala's format and structure was aimed towards opening up a safe environment for you to express that vulnerability with people who are similarly placed like you."

APAR GUPTA, IFF



Completely surprising. I first discovered that I was "stuck", and for me, the real value was almost stepping into my "future-self", which was the polar opposite... the form of learning came from both within as well as from the group, the social group, which I've never experienced.

RITVIK LUKOSE, VAHURA



#3 Catalyse collaborative action for sectoral impact

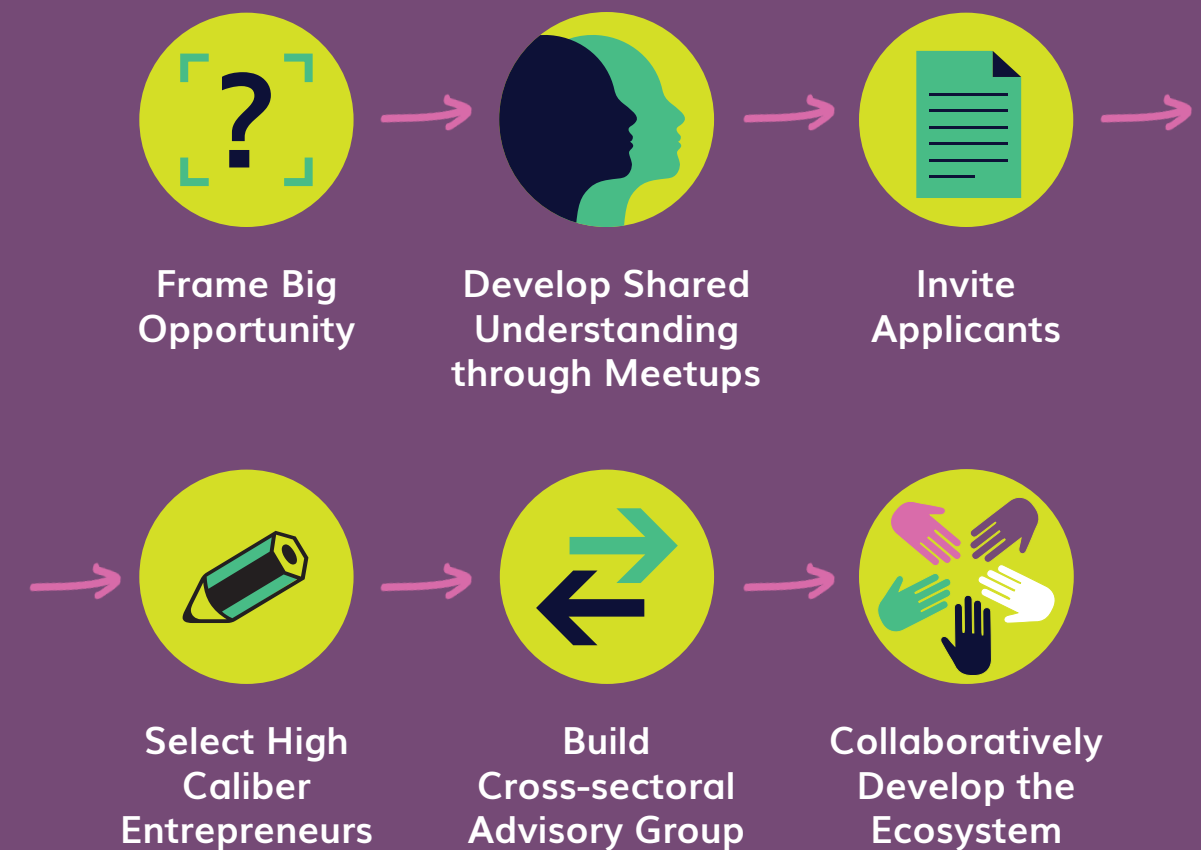
Agami Challenges

In 2020, Agami employed “Challenges” as a mechanism to catalyse collaborative action in two areas which we believed were ripe for change:

1. Online Dispute resolution
2. Data for Justice

These areas were chosen because we saw a critical mass of entrepreneurial leaders committed to the idea and an opportunity to reframe the problem to create a multiplier effect for a bold new future.

THE CHALLENGE PLAYBOOK



Online Dispute Resolution

Disputes are a healthy part of a functioning society, but our current means of dispute resolution, most notably the courts, are not able to adequately serve our needs. Even as we work to improve the courts, we need expedient, trustworthy and collaborative mechanisms of alternate dispute resolution (ADR) that can be done online.



Framing the Big Opportunity

"How do we bring people and machines together to design a platform that can resolve millions of disputes speedily, fairly and economically?"

The Agami E-ADR Challenge was launched with the goal of developing a technology-driven institution that will enable large volumes of disputes to be resolved through arbitration and other mechanisms of alternative dispute resolution, including mediation and conciliation.

To incentivise and create the opportunity, Agami secured ICICI Bank's commitment to referring 10,000 disputes at the launch of winning venture and prepaying fees of INR 5 crores.



Develop a Shared Understanding through Meetups

Agami organised Meetups across Delhi, Bangalore and Mumbai, and hosted a webinar, bringing together 70+ Leaders (technologists, lawyers, companies, mediators, academia) to explore and align on the opportunity, challenges that will arise and share learnings. The Meetups brought together leaders like Lalitesh Katragadda (Creator of Google Maps), Poornima Hatti (Partner, Samvad Partners), Shreyas Jayasimha (Founding Partner, Aarna Law), Chittu Nagarajan (Co-found of Modria), Rakesh Rewari (CEO of SIDBI Ventures), Smriti Subramanian (SnapDeal) and Satya Narayanan (Teacher), among others.



Invite Applicants

Building on the inputs received through the Meetups, through February and March, Agami invited changemakers interested and ready to take on the challenge of building a platform that can resolve millions of disputes

speedily, fairly and economically.

Agami conducted extensive outreach to spread the word of the challenge and generate interest. As a result, 60+ Domestic and international applicants applied to the Challenge. This included applicants from Brazil, Dubai, U.S.A and the United Kingdom.



Select High Caliber Entrepreneurs

Agami undertook a careful review and screening process of all applicants in March.

A jury of eminent individuals from business and society - comprising Hon'ble Justice B.N. Srikrishna (retd Judge of Supreme Court of India), Sonali Ojha (Founder and Director of Dreamcatchers Foundation & Ashoka Fellow), Sanjay Purohit (Chief Curator of Societal Platform), Vineet Rai (Managing Director of Aavishkaar), Vivek Trilokinath (early-stage investor) and Amit Sharma (CEO & Founder of ShopX) - came together to select ODRWays, now called SAMA, founded by Pranjal Sinha, Akshetha Ashok and Vikram Kumar, to build the E-ADR Platform. The other finalists were Centre for Online Resolution of Disputes (CORD) and Resolve Disputes Online (RDO).



Build Cross-sectoral Advisory Group

Agami organised an Institution Design Network to introduce SAMA to the online dispute resolution network and enable them to present their idea for feedback to Sanjay Purohit, Kanan Dhru, Ritvik Lukose, Pramod Rao, among others. Agami also facilitated a partnership with Transformative Inventions for SAMA to strengthen its technological capabilities. Today SAMA has in place a strong board of advisors and has built partnerships with Trilegal, CAMP and Mumbai Centre of International Arbitration.

Agami mentored and supported SAMA to launch in August, and continues to work closely with them to inform strategy and grow partnerships and networks in the field of ODR. In a pilot test, SAMA achieved a 70% settlement rate with an average resolution time of 3 hours.

CORD and RDO, the two other finalists, also continue to be mentored by Agami.



Collaboratively Develop the Ecosystem

Alongside this, Agami also felt it was necessary to develop and grow a community of entrepreneurs, innovators and thought leaders - across business, society and government - who can collectively develop this field through resource unlocking, policy change, entrepreneur support and general awareness building. Autonomy was launched with the following goals:

- Learning key aspects of ODR together
- Defining quality and training standards for practitioners in this space
- Expanding the business, social and governmental organisations using ODR
- Driving critical policy change
- Increasing awareness about ODR

Autonomy started in June as a curated group of 16 members and expanded to 50+ members after its second meeting at the Agami Summit in November.



Data For Justice

Access to open and actionable justice data has the potential to revolutionise legal research, legal services, reporting, policymaking, advocacy efforts, and provision of services to a wide range of actors. Access to justice data, created by universities, civil society organisations, researchers, courts, prisons, tribunals, and other public authorities has the potential to empower various users to explore, leverage, and contextualise the same datasets differently. However, today such data is not accessible to most users, and even data that is available with the community is not shared.



Framing the Big Opportunity

"How do we enable all of us to share, build upon and co-create datasets and tools to impact our systems of law and justice?"

The Agami Data for Justice Challenge was launched with the goal of curating and a collaborative, entrepreneurial effort that increases and evolves the use of data. This challenge was framed keeping in mind some key factors such as:

- How might we leverage all the work and efforts already at play?
- What might enable us to pool our collective strengths?
- What might be the leanest way to create a multiplier effect?

This process resulted in Agami framing the big opportunity around incentivising the community to unlock data already present with them. To enable the community to share, build upon and co-create datasets.

A starting fund of INR 1 Crore was earmarked to support the creation of a collaborative Hub and also to develop the data-driven projects that will first use the Hub.



Develop a Shared Understanding through Meetups

Agami organised Meetups across Bangalore, Delhi and Mumbai in June, bringing together 100+ Leaders (lawyers, researchers, CSO heads, data-journalists, technologists, students and more) to develop a shared understanding of the needs and opportunities of the sector and identify innovators with the will and idea to create powerful collaborative solutions.



The Meetups brought together leaders like Alok Prasanna Kumar (Senior Resident Fellow, Vidhi Centre for Legal Policy), Viraj Tiyaagi (CEO, eGovernments Foundation), Harish Narassapa (Co-Founder of Daksh India), Apar Gupta (Lawyer & Executive Director, Internet Freedom Foundation), Akshat Anand (Co-founder, Provakil Technologies), and Rukmini S (Data journalist), among others.



Invite Applicants

Synthesising the wide range of perspectives and opportunities shared during the Meetups, Agami invited applicants under two tracks:

Track 1: Create a Hub: a collaborative hub (Github / Datahub for law) for researchers and organisations to share, build upon and co-create data sets that can impact our systems of law and justice (Hub)

Track 2: Create Datasets: propose compelling data-driven research projects they want to pursue.

50 applicants applied for the Challenge; 15 for Track 1 to create a hub, and 35 for Track 2 to create datasets



Select High Caliber Entrepreneurs

The applications were considered in a rigorous and transparent two-stage selection process involving inputs through public comments, screenings and interviews by the Agami Team, and an expert Jury comprising Sushant Sinha (IndianKanoon), Thejesh G.N. (Data Meet), Bhanu Kamapantula (Grameener), Alok Prasanna (Vidhi) and Aparna Chandra (NLU Delhi).

A shortlist of the top 2 teams from Track 1, and the top 5 teams from Track 2 were then considered by a Grand Jury comprising of Rahul Matthan (Trilegal), Achal Prabhala (Shuttleworth Fellow), Sandeep Sinha (Lumis Partners), Anjali Bharadwaj (NCPRI) and Sitanshu Mahapatra (NIC). Civic Data Lab was selected to build the collaborative Hub under Track 1, and four projects were selected under Track 2 were Project 39A to create datasets on death penalty, HAQ on POSCO Cases, IGIDR on firm-level litigation and NIPFP on contract enforcement.



Build Cross-sectoral Advisory Group

Agami is closely working with the selected organisations to develop the Justice Hub. In November, over 20 experts and leaders in technology, law, data sciences and open data came together to inform the foundational principles and approach for the direction and design of the Justice Hub.

Agami is currently working closely with Civic Data Lab and the other winners for the public launch of the Hub.



Collaboratively Develop the Ecosystem

To catalyse more datasets to be open and accessible for all, Agami evangelised the open data pledge for researchers, civil society organisations, think tanks, universities, philanthropies and others to take and make a public commitment to openness.

Eight organisations and individuals have taken the pledge and committed to sharing their data openly

Vidhi Centre for Legal Policy
Susan Thomas, IGIDR
Aparna Chandra, CLPG, NLU Delhi
Nick Robinson, Independent Researcher
Tata Trusts
Rohini Nilekani Philanthropies
Studio Nilima
Commonwealth Human Rights Initiative.

Agami Team



Agami Partners



A roadmap to an emerging movement

Our journey over the last year has tipped us to go from a series of initiatives to an emerging movement. We have before us the opportunity of a lifetime to transform law and justice as a space we all have envisioned: as a service that is accessible, inclusive and efficient for all.

The current pandemic has also massively accelerated the demand for transformative approaches to law and justice. There was always appetite amongst citizens, civil society and some parts of the industry, but now we see unprecedented demand from the government and the judiciary as well. The biggest demand has been for new approaches to how we resolve disputes: collaboratively and online. How we shape our two active initiatives, Online Dispute Resolution and Open Data in Law and Justice will be crucial.

Our nearest milestone is to set up and launch an alpha version of the Justice Hub. This will be central to furthering the conversation and building an active community working on open data, and to truly trigger a culture of openness.

Parallely, as Online Dispute Resolution gains traction as the need of the hour, we are gearing up to ensure greater uptake of ODR in the business community and collaborate with the Government and Judiciary for the advancement of ODR.

We have also identified that the idea of Digital Courts as the future of the justice delivery system is at an inflexion point. The historic shift in thinking and acceptance of technology and data for ensuring access to justice is the first step towards a larger systemic change.

Next year, we return with the biennial Agami Prize to celebrate ideas transforming the field of law and justice. The Prize is key to growing our community of changemakers and shining a light on the innovative work happening in law and justice in India. This growing network will come together later in the year for the annual Agami Summit, a platform to interact, engage and showcase innovations and also a breeding ground for bold new ideas.

We are excited to delve deep into this spectrum of ideas and play with the possibilities that arise.

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